



Kaci
ACT Care Coordinator

FAQs

Amylyx Care Team (ACT)[™] Support Program

When will I receive my Welcome Kit from ACT?

You will receive your Welcome Kit after you enroll in the ACT Support Program and a specialty pharmacy receives your prescription for RELYVRIO[™] (sodium phenylbutyrate and taurursodiol). Your kit will include resources to help you get started on RELYVRIO.

How do I know who my ACT Care Coordinator is?

When you are enrolled in ACT, you will be paired with a dedicated ACT Care Coordinator. They will reach out to you by phone or email (whichever you prefer) to introduce themselves. If you have any questions or concerns, please call ACT at [866-318-2989](tel:866-318-2989).

Can I access ACT services in any languages other than English?

Yes, translation services are available for non-English-speaking people in over 200 different languages.

Can a family member contact my ACT Care Coordinator for me?

Yes, with your consent, a family member or anyone else you authorize to represent you can call your ACT Care Coordinator on your behalf.

How many ACT Care Coordinators will I have?

You will have a dedicated ACT Care Coordinator who will be there for you throughout your treatment journey. In addition, you may also receive support from other ACT team members according to your needs.



FAQs (continued)

Can I get financial assistance through ACT™ for my prescription for RELYVRIO™ (sodium phenylbutyrate and taurursodiol)?

We offer comprehensive access support for eligible individuals. Talk to your ACT Care Coordinator about the following 3 programs that may help you with affordability and assess if you are eligible.

- **\$0 Co-Pay Program***

If you are commercially insured (meaning you have private insurance, not Medicare, Medicaid, or any other state or federally funded insurance program), you may be eligible for our co-pay assistance program. Your ACT Care Coordinator can help you see if you qualify for a \$0 co-pay.

- **Interim Access Program**

We can assess your eligibility to receive up to 2 months of RELYVRIO while you are waiting for your insurance company to approve your treatment. This program is available on a case-by-case basis if you've been prescribed RELYVRIO for the first time and are commercially insured.

- **Patient Assistance Program**

If you do not have insurance or do not have insurance that covers your treatment, the ACT Patient Assistance Program may be able to assist you. Your ACT Care Coordinator can work with you to determine eligibility.

*Out-of-pocket costs related to medication, appointments, evaluations, testing, or other related services are not covered by the RELYVRIO Co-Pay Program. The RELYVRIO Co-Pay Program is not available for prescriptions purchased under Medicare, Medicaid, TRICARE, or other federal- and state-funded programs. Amylyx reserves the right to amend or terminate the Program at any time without notice. Co-pay amounts after applying co-pay assistance may depend on the individual's insurance plan and may vary. The RELYVRIO Co-Pay Program is intended to help individuals afford RELYVRIO.



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